Heathlands Primary Academy & Pre-School
Andrews Close
Springwater Road
Bournemouth
Dorset
BH118HB

1 October 2026

Dear Parents and Carers,

We would like to inform you of changes to the support available during school holidays for families in receipt of benefit-related Free School Meals.

The standard holiday food voucher schemes that were previously provided during school breaks, including half terms and major holidays, have now ended.

As an alternative, support is being provided through other schemes, including the Holiday Activities and Food (HAF) Programme. The HAF programme offers eligible children access to free holiday activities and healthy meals during the Easter, Summer and Christmas school holidays.
Holiday Activities and food programme (HAF)

Families who require additional support may be able to access help through the BCP Crisis and Resilience Fund and other local welfare support services.

How to Apply for Resident Support

Online Application
Complete an application through the BCP Crisis and Resilience Fund via the Funding Connect platform. https://www.bcpcouncil crisis-and-resilience-fund-crf

Citizens Advice BCP Support
If you need assistance completing an application, support is available through Citizens Advice BCP.
Crisis Payment Scheme

Telephone Support
You can contact the Citizens Advice Adviceline on 0808 278 7939, Monday to Friday, between 10:00am and 4:00pm.

Further information about holiday support, including the Holiday Activities and Food (HAF) Programme and any additional assistance available locally, can be found on the BCP Council website.

Best Wishes

Janine Harries

Janine Harries
Headteacher